

1 PERSONAL INFORMATION

The person below **MUST BE** the same person applying for California LifeLine service.

First Name: _____ Last Name: _____

Home Address: Check box if this is a temporary address

Street Address: _____ Apt/Unit: _____

(PO Box or General Delivery cannot be accepted)

City: _____ State: _____ Zip Code: _____

Mailing Address: (if different from above)

Street Address: _____ Apt/Unit: _____

(PO Box allowed)

City: _____ State: _____ Zip Code: _____

ALREADY HAVE A CALIFORNIA AND/OR FEDERAL LIFELINE DISCOUNT? IT'S EASY TO SWITCH TO ASSURANCE WIRELESS.

If you are approved for the California FREEdomSM Plan, you will get a FREE phone, UNLIMITED FREE voice minutes and UNLIMITED FREE texts each month at home and on the go. If you switch to Assurance Wireless, your California LifeLine and federal Lifeline discounts (as applicable) will be applied to Assurance Wireless instead of your current provider - since only one wireless or wireline Lifeline discount is allowed per household.

2 FOR YOUR SECURITY

If approved for Assurance Wireless, you'll need an Account PIN to access your account and a Secret Answer in case you ever forget your PIN. Please write them down for safekeeping.

CHOOSE YOUR ACCOUNT PIN:

- It must be 6 numbers long
- No more than 3 consecutive numbers in a row (1234 or 5678 won't work)

- Do not repeat numbers next to each other (44 won't work)
- No symbols or letters (@#PRTE won't work)

YOUR ACCOUNT PIN:

AND

YOUR SECRET ANSWER:

What is your favorite city?

Your Secret Answer: _____

? WHAT'S NEXT?

Send the California LifeLine Request Sheet to Assurance Wireless.



Mail to: Assurance Wireless, PO Box 1008, Parsippany, NJ 07054-9794

OR

Fax to: 1-877-732-3018



- You will receive an official California LifeLine Application Form from the California LifeLine Administrator. (It will arrive in a pink envelope with easy-to-follow instructions.)
- Follow the instructions carefully. Be sure to completely fill out and sign the official California LifeLine Application Form and send it back with your proof of program participation or proof of income.
- Once approved, you will be notified by the California LifeLine Administrator and Assurance Wireless.

About Assurance Wireless

Assurance Wireless is a California LifeLine provider. Lifeline is a government benefit program. Brought to you by Virgin Mobile, Assurance Wireless provides Lifeline service supported by the federal Universal Service Fund and the California LifeLine Program.

Discounts provided by the California LifeLine and federal Lifeline programs are limited to one per household.

As a California resident, you may qualify for Assurance Wireless if you participate in certain public assistance programs such as Medicaid, Medi-Cal, or Supplemental Nutrition Assistance Program (SNAP). You may also qualify based on household income. You must provide proof of program participation or proof of income when you submit your official California LifeLine Application Form to the California LifeLine Administrator.

Offer available for eligible CA customers (select areas) only and is non-transferable. Int'l & Data services may be extra per plan. Phone models based on availability and may vary depending on inventory. Consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. Unlike a traditional wireline phone, a wireless handset may be removed from the home. By removing a wireless cell phone from a residence that does not have other phone services, residents may not have a way to make 911 calls during an emergency. Also, wireless service may experience interruptions due to weather conditions, terrain or gaps in service coverage. Customers de-enrolled from the Lifeline program may use service with funds remaining in the account for max. 150 days, after which account expires and balance is forfeited unless customer adds funds to the account. State and local sales taxes and fees may apply. Minimum Top-Up of \$10 may be required. Coverage not available everywhere. Offers not available in all states/areas. Nationwide coverage area reaches more than 282 million people. Virgin Mobile® USA network services are provided on the Nationwide Sprint® Network. Visit virginmobileusa.com to check coverage in your area. Network management rules apply. Visit Assurance Wireless' Important Service/Product and General Terms of Conditions on assurancewireless.com.



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